



CIENNA DESIGNS RETURN FORM

Step 1

Check all conditions of our Return Policy are met to be eligible to return your item

Step 2

Complete the form below and return with your item to:
4/13 Ponderosa Pde,
Warriewood
NSW 2102

Step 3

When your item is received you will be emailed a confirmation of your refund!

Our return of goods policy accords with the Australian Consumer Law.

Customers seeking to return garments for incorrect sizing, fit or change of mind, please make sure that:

- The garment is in its original condition (unworn and unwashed) with all swing tags attached.
- Returns are within 14 days of delivery for Australian customers.
- Garments are not damaged or altered (e.g. stained by fake tan or make up and do not smell of cosmetics, perfume, deodorant, washing powder and/or other products).
- Item is not jewelry, a bodysuit, intimates or swimwear.
- You have read our full terms and conditions applying to returns (available on our website).

Name On Order _____ Order # _____

ITEM NAME	SIZE	REASON CODE	REASON FOR RETURN
			1. Too small
			2. Too big
			3. Too short
			4. Too long
			5. Material
			6. Change of Mind
			7. Faulty
			8. Other
COMMENTS			

OTHER CONDITIONS FOR RETURNING GOODS:

○ **Full refunds on Non Sale Items only. Sale items will not be accepted.**

○ Return shipping is at the customer's expense. We recommend obtaining a copy of your return tracking information, as we do not accept responsibility for items that are lost or damaged in transit.

○ If you have received a faulty or incorrect item, please email us immediately so we can resolve this for you as soon as possible.

Have any further questions? Contact us at:

Bilgola Clothing 4/13 Ponderosa Pde, Warriewood NSW 2102

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